

INFORMATIONAL LETTER NO. 2083-MC-FFS

DATE: December 27, 2019

TO: Crisis Response Service providers

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Mobile Crisis Response Procedure Code Change

EFFECTIVE: January 1, 2020

The IME has identified that the Centers for Medicare and Medicaid Services (CMS) published medically unlikely edit (MUE) for Mobile Crisis Response service 99510 U3 delivered by Crisis Response providers may have the potential to limit a member's access to mobile crisis response services.

Beginning January 1, 2020, Healthcare Common Procedure Coding System (HCPCS) 99510 U3 will no longer be valid for Mobile Crisis services delivered by Chapter 24 accredited Crisis Response service providers. For dates of service on or after January 1, 2020, Crisis Response service providers must begin billing Mobile Crisis Response services using HCPCS code H2011 with the appropriate specialty modifier and U3 modifier under the Iowa Medicaid FFS and MC programs.

MHSA Fee Schedule Service	Chapter 24 Service Title	Procedure Code	Specialty Modifiers	Location of Service Modifier	Certified Crisis Response Services Modifier	Unit of Service	Claim Type
Mobile Counseling 15 min	Mobile Response Per 15 minutes	H2011	HO HP SA TD U1 HN HM		U3	15 Min	CMS 1500

If you have questions, please contact the Iowa Medicaid Provider Services Unit at 1-800-338-7909, Monday – Friday, from 7: 30 a.m. to 4:30 p.m., or by email at imeproviderservices@dhs.state.ia.us.